

## HESCA MEETING AGENDA

**Date:** Tuesday, 17<sup>th</sup> September 2019

**Venue:** Browns Covent Garden, 82-84 St Martin's Lane, London WC2N 4AG [Directions](#)

**Start:** 9.30am for 10.00am

**Reply to:** [annabel@smartex.com](mailto:annabel@smartex.com)

Time	Topic
9.30am	Arrivals, registration and refreshments
10.00	<b>Welcome and introduction</b>
10.10	<b>Case study: the move to a college-wide, standardised access control system</b>
10.40	<b>The process for selecting, acquiring and upgrading a campus physical access control system</b> This session will explore the complex decision-making processes that education institutions face when trying to select the most appropriate system
11.10	Refreshment break
11.40	<b>What should catering system suppliers do about cEMV?</b> Should they stop pushing their own proprietary in-house card-based payment solutions?
12.10pm	<b>How to control bursary payments and meal plan payments with cEMV cards</b>
12.40	Luncheon
1.40	<b>Case study: Integrating payments made at Students' Union outlets/bars etc.</b>
2.10	Refreshment break
2.20	<b>Case study: Accelerating the digital journey on-campus</b> Understanding students' digital needs and how these are translated into new or improved features
2.50	<b>Summary and close</b>
3.00	Networking session

**Next HESCA Meeting: Tuesday, 19<sup>th</sup> November 2019, London**

If your organisation would like to present at a future meeting, please contact Annabel Cartwright [annabel@smartex.com](mailto:annabel@smartex.com)

**Whilst every effort is made to maintain the above schedule for this meeting, Smartex cannot accept any responsibility for late changes to sessions, speakers or timings, necessitated for reasons beyond its control**

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